

President's 2025 AGM Report

Since we have so few directors' reports, I want on behalf of them to give an overview of what the board has done this year first and then comment on some specific issues at the end of this report.

I'd like to start by highlighting accomplishments from the last year.

Membership – you'll see from membership director Lisa Bealle's report that we increased our number of full memberships this year compared to this time last year – we are at about 184 full members and when you add in our life members we're over 190 members. These numbers show a good, healthy growth in the club which we hope to sustain over the next years. Impressively, we have 40 new members, the majority of whom are first time PIBC members. We hope they will find the club provides them with a friendly place to enjoy bowls. We will likely add a few more members in the New Year as some of our members return from travels.

Games – we opened for a full summer season in 2025 and it went well – well enough that we plan to open again in summer 2026. We need your feedback about what you'd like to see offered in terms of leagues, practice times and even tournaments – we'll put an item in the next newsletter asking for feedback and providing an email address to send it to. Thanks to Eric Leung and his games team including convenors, our leagues were well run and most were full. Our club tournaments were a big success this past year and we look forward to similar success this season. We also successfully hosted the Provincial Men's and Women's Indoor Singles, the second Pacific Coast Open, and welcomed Bowls Canada back with the newly named Canadian Indoor Singles Qualifier. These are important tournaments to host because they increase PIBC's

profile provincially, nationally, and even internationally and that is useful to us in showcasing our facility and sport. They also help us with grant applications, which is increasingly important financially for our club.

Social Events – we hosted our usual Christmas Party and Lunar New Year’s dinner and both were thoroughly enjoyed by those who attended them. Thank you to Cheryl Young for all her hard work. We recognize that some members would like to increase the social events at the club, and we invite you to send in your ideas and to be willing to step up to help run an event. My thanks to Monique Lamoureux who did just that and is organizing this year’s Xmas party which takes place on Friday Dec. 5th – information and the sign-up sheet are on the table in the usual place.

Kitchen and Beverages – under Amy Leung’s steady management and with her wonderful team we have been able to provide refreshments at receptions and meals at tournaments and social events over the year. We did make the difficult decision to stop selling alcohol at the club except when we have a special event license. This was a decision made for insurance liability reasons.

Club Refurbishment – most of the work in this area was completed last year, but we’re doing the finishing touches now. Thanks to David Lewis for his work on this project.

Facilities – we have continued to make maintenance of the facility a priority, though thankfully we have had to spend less this year on routine types of maintenance because we did a lot of major work last year. Thanks to Vince Mai and his team for looking after building so well. I’ll

Speak more about the bigger issues we face with our aging building in a few moments. I do have to mention the recent vandalism in the men's washroom which has been upsetting for all of us. If you know anything about who did this, please speak with me.

Finances – the treasurer's report sets out our financial situation, so I'll simply say that we are in good shape and thank Norman Keung for his work in this area.

Communications – we launched new club management software this year – I'll say more about this in a moment – but I would be remiss if I didn't acknowledge the hard work and long hours that Judy Lawson and Graham Mason put in over the 8-month period where we were trialing the system and then in launching it. Thanks to both as well for the various communications related tasks they perform through the year with the web site, social media and the newsletter.

Legacy – Last year I was approached by a Victoria area bowler who has enjoyed playing at PIBC over the years about leaving a legacy to the club in his will. He asked for confidentiality while he was making his arrangements, and I of course honoured his request. On September 2nd, I received this email from him, from Glen Taylor:

You have my permission to announce my estate plan at your upcoming annual general meeting.

“I enjoyed bowling at the PIBC and felt treated like a long lost brother when I was there. I am not sure I will be there again. However, a woman is allowed to change her mind. 😊

Eight clubs/charities will receive \$5,000.00 each. Four clubs/charities will receive the residual of my estate. The PIBC will be one of the latter beneficiaries.

Most of you already have your estate plans in place. These comments are aimed at younger members who may not yet have estate plans in place, or are considering doing so.”

I would like to propose a vote of thanks to Glen for his generosity.

Now I want to raise three items that I know have been challenges this year or will be challenges.

Bowlr – as I said we launched new club management software this year. You will be most familiar with the diary – checking the schedule online or on the tv at the club – and online booking functions. While the roll out of the software has been reasonably smooth, I do know that there are areas where improvements and tweaks can and will be made. We anticipated that this would be the case, so we planned for a 2-stage review of the software this year. Stage one takes place in December, and we will look at how the scheduling has performed and at online bookings. Stage two will look at the membership and financial management functions, and it will take place in late February or early March. I’m happy to have you ask questions at the end of this report about Bowlr but would also invite you to send us your written feedback for Stage 1 prior to Dec 1. The email address to send that feedback to is bowlr@pacificindoor.com. If you don’t want to use email, we’d ask you to leave your written comments with a board member and they will make sure it gets read. Please make sure to sign your comments so that we can follow up with you if we have any questions.

Parking – You may know that the city is launching a pay parking pilot program at several community centres, including our neighbour Hillcrest. As I said in a recent newsletter, the plan is

to allow for community centre patrons to have 3 hours of free parking. VPG and we are asking that we be treated in the same way as community centre patrons and we're also asking for some designated parking for staff/volunteers. We will keep you apprised on this issue.

Building – at every meeting it seems like I mention that we occupy an aging building and that under the terms of our lease, we are responsible for not only routine maintenance but also for repairs to the building itself. You will all know that we have problems with water ingress behind rink 5 and alongside of rink 1. This summer we also had a large water stain on rink 5 caused by a leak on the roof – the water travelled down the girders from the roof all the way to our carpet. We have repeatedly reported our water issues to the city, and we did get some movement over the summer in terms of repairs to the walls. The city has also done some minor repairs to the roof, though how much they have helped is doubtful given the leaks that have occurred after recent heavy rainfalls.

The blunt reality is that the roof needs to be replaced. VPG has obtained quotes from contractors that range from \$1.2-\$1.8 million – our share of that would be 45%, so somewhere between \$500-\$800k. The roof replacement costs are likely to be incurred in the next year or so. And then we have other building expenses that will happen sooner rather than later – the building exterior needs to be painted and windows may need to be replaced, for example – these are costs we would share with VPG. Our HVAC units are 20 years old and while they're being well maintained, replacement of them is likely in the next 5 years at a cost in the neighbourhood of \$200k for the 3 machines- a cost that is fully ours. Then there are expenses for items in our own area such as a new carpet and that is likely to cost us \$300K+. There are other costs as well, but

you get the idea – we are likely to need to spend upwards of \$1-1.5 million in the next 5 years or so.

The board's position is that we need to have a lease extension if we are to pay for the new roof and other shared building related expenses, such as painting and windows. This is a position shared by VPG with whom we are working closely on this issue. If the city agrees, we must find our share of the costs.

We have had some modest success with fundraising in the last year – about \$18,000 combined from the cruise raffle and donations last year – and we'll keep doing this kind of fundraising – buy your Purdy's from us! We've also been putting money aside each year to the roof and carpet replacement funds – but at \$10K each a year, we simply can't put away enough money in time. There are grants we can apply for that, if we get them, will help as well.

And while I also plan to speak to professional fundraisers to see what they might be able to do for us, we are facing a financial crunch and need to be clear sighted that we will soon face a large expense and will need to find the money for it. The board is open to your suggestions and donations!

Succession - The final point I'm going to make in this report is about succession planning. All board members are volunteers, and they put in countless hours through the year making sure that the club runs smoothly. Normally we would be voting in a new board at this meeting, but we have moved elections to March under the amended by-laws that we just approved so elections

will now take place in March 2026. Almost all of the current board has agreed to stay on until then and I thank them for being willing to do so.

I do want to tell you that there will be vacancies that need to be filled. For example, Judy has served for five years on the board – the last two as secretary - and has decided to step down after this meeting. Nancy Fung has agreed to take on the role as secretary until March – and maybe longer.

I believe that boards and clubs are healthiest when there is regular turn over on the board so that new energy and new ideas can come in which is why I'll step down as president in March. A nominations committee will be struck in January and I'm asking you all to start thinking about whether you'd like to serve on the board or of names of those you might think would be your choice for president and other board positions that will become vacant. I and other board members are happy to talk with you about what the jobs require, so please contact us!

I will conclude by thanking all the volunteers who make this place work – the monitors, convenors, kitchen volunteers, the markers, first aid attendants, social event organizers, the coaches, school program helpers, and the individuals who see a task that needs doing and step up quietly to do it and ask not to be thanked publicly for their time and effort – you know who you are and I thank you. This club is volunteer run and without all of you, there would be no PIBC.

I want to particularly thank your board members. I've had the pleasure of serving with a wonderful group of people this year – you all are amazing and the teamwork is what makes the challenging moments easier to deal with and the good moments more enjoyable.