

## **Princess Cruise Raffle FAQ's**

### **Does the gift certificate expire?**

The Cruise must be booked by December 31, 2025.

### **Can I get cash instead of the gift certificate?**

This certificate is non-transferable, has no original or residual cash value, and may not be resold.

### **Are there any restrictions on how I use the certificate?**

Certificate may be redeemed by bearer for any seven-day cruise on Princess Cruises for the bearer and one guest in a balcony stateroom category assigned by Princess Cruises.

### **What is included in the Cruise?**

The Cruise consists of stateroom accommodations for the bearer and guest in one balcony stateroom, the Princess Plus add-on, and most shipboard meals (certain alternative dining options require payment of a fee).

### **Can I upgrade the Cruise/room?**

Yes. Any upgrades to the bearer's Cruise or additional guests to the Cruise booking made by the bearer must be paid for at current rates and will not be covered by the Cruise Certificate, even if the bearer's Cruise does not reach the maximum \$3,000 value of the Cruise Certificate.

### **Where can I read the full terms and conditions and other information about the raffle and prize?**

[www.pacificindoor/princess](http://www.pacificindoor/princess)

**How many tickets are being sold altogether?** Up to 400 in total.

### **What are the odds of winning:**

Chances are 1 in 400 (total tickets for sale) to win if all tickets are sold.

### **What does the raffle revenue go towards?**

Money raised from the PIBC Princess Cruise Lines raffle will go towards PIBC operating and capital expenses and will help in dealing with the issues of their aging building.

### **How old must you be to purchase a raffle ticket?**

Ticket purchasers must 19 years or older. If a winning ticket bears the name of a minor, the prize will be lawfully delivered on behalf of the minor to the minor's parent, legal guardian or trustee.

### **Do you have to be a BC resident to purchase a raffle ticket?**

Ticket buyers must be in British Columbia at the time of purchase. A non-resident of British Columbia may purchase a ticket if the entire payment transaction takes place

while the person is physically in British Columbia and if the ticket or a receipt is issued at that time.

Tickets or receipts cannot be distributed to, mailed or otherwise sent to a non-residents third-party address in British Columbia.

**If I lose or can't find my ticket, how will I know I've won?**

The PIBC Princess Cruise Lines raffle is a name draw, not a number draw. We contact the winner by phone, email or registered mail.

**How can I be sure my tickets are in the draw?**

The PIBC Princess Cruise Lines raffle is governed by BC Gaming Policy Enforcement Branch, and we must adhere to their rules and regulations to hold a BC Gaming Event License. By law all purchased tickets must be entered into the draw.

**Can I attend the draw in person?**

Yes, the draw will be held at 12:30pm on October 27<sup>th</sup> at the Pacific Indoor Bowls Club, 4588 Clancy Loranger Way, Vancouver, BC, V5Y 4B6

**How will I know if I have won the prize?**

The winner will be contacted immediately by phone. If they are unable to be reached, we will try repeatedly and/or a registered letter will be sent to them. The winners name will also be posted on our website.

**If I win, who do I contact to claim my prize?**

You will be given a certificate which has the name and phone number of the Princess Cruise contact person. From that point on, all interactions are between you and Princess Cruise Lines Ltd. for your travel inquiries.